

Capalnstaller®

F GROUP cuts cost of IT support by half

Daily use of distribution software from CapaSystems, has helped to half the costs for internal IT Support at F Group within a few months.

The ability to effectively standardize deployment and centralize management of IT in the Danish country-wide chain of electronics stores was the predominant reason for F Group to choose Capalnstaller Software. The PC's performances are a critical factor in F GROUP's business, because procurement and sales are made through computers in the stores.

The solution is adapted to F GROUP's special needs, and this has contributed to significant cost savings. In retail, it is vital to standardize says F GROUP's IT manager, Jens Fauring, and Capalnstaller has been very important in this process. With the use of Capalnstaller, F Group has aligned its stores in relation to IT and the expectations have been met: "This is possible because of Capalnstaller Software, which is extremely stable and can run on low-bandwidth unlike some competitors who are too complex in relation to the needs of retail," according to Jens Fauring.



F GROUP, formed by the merger of the Fona and Fredgaard, is a Danish market leader with an annual turnover of around 2 billion DKK and 1400 employees with a nationwide chain of electronics stores.

Software distribution as part of streamlining

"We have a high focus on savings, while increasing the service. In the process Capalnstaller software makes life easier", says F GROUP, which has introduced Capalnstaller solution in the whole organization. In addition to the cash savings, the IT department in F GROUP has also been able to cope with the same tasks with fewer resources - a permanent saving, mainly, due to software distribution.

This savings is achieved because the deployment of applications, updates and support can be done centrally. In the past, an IT consultant had to travel around the country to keep PC's updated. Now, with the solution from CapaSystems, there is no physical activity between central IT and the individual store. All program packages are located centrally and distributed from here to computers throughout the chain of stores. Installation and update happens automatically and without user involvement.



"It is indeed a true success story. We expected that we could achieve ROI in one year. Now we know that it only took 8 months. So it has truly been a good investment. "

- Jens Fauring, IT-manager,
F GROUP

ROI in 8 months

"It's been a good investment, and we achieved ROI faster than we expected", states Jens Fauring. The software from CapaSystems is now being used on a daily basis to install antivirus updates, patches, hotfixes and general programming to the entire F GROUP network. Users in individual stores will not notice that their PC's are being constantly updated with the latest safety features - everything is automated.

F Group has recently used the Asset Management module as part of a Microsoft audit of its licenses. "We resolved this to an A+ with the Asset Management tool, which is recognized by Microsoft as an accepted tool for the license Audit," says Jens Fauring.

About CapaSystems A/S

CapaSystems A/S is a Danish company that develops software solutions that helps to ensure optimal performance on all computers while reducing the cost and effort required for administration, maintenance and support of Windows®-based clients.

CapaSystems A/S

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CapaSystems

We optimize and simplify your IT operations